HEALTHSOURCE

8.9 Release Notes

Release Date: April 27, 2023

Document Revision History

Publication Date : 04/24/2023

Document Version : 2.0

Contact Information

Ciox Health
120 Bluegrass Valley Parkway
Alpharetta, GA 30005
Customer Care Phone Number: 877-358-6939

Copyright and Trademarks

HealthSource 8.9 Release Notes

Table of Contents

User Experience & Technical Enhancements

User Type (End-User, Administrator, Technical)	Area	Problem/Error Solution implemented/amended behavior	Reference #
End-User	Common Document Repository (CDR)	Large MR files that have 'chunking' of pages could not be downloaded after request sent to Back Office and gave "Document Download failed. Please try again" message. Large MR files with "chunks" are now downloadable.	68032
End- User	Correspondence – Notice of Delay for Utah	The 'Force Majeure Event Ends' reason/letter can now be selected. Follow-up to Rel 8.8	68159
End-User	Medical Record page count mismatch	When multiple MR files are uploaded that total >1k pages and total 100MB in size, often the page count is increased incorrectly. A temporary workaround is being applied to fix the page count mismatch with an Artifact Processor job until the TrayApp DocServices can be modified.	68209
End- User	New Requester Team – Alias Report	A new online report, Requester Statistics, has been created to show the Primary & Alias actions over the past 90-day timeframe.	68103
End- User	Record Hub	Allow Smart Request portal users to enter special character values such as "-, ', _, &, $, #, /, and blank spaces" in the Unique Identifier field when creating a request. The same requests should be searchable in HS under Requester ROI Identifier field.	68193
End-User	Record Hub	Ability to look up the claim number, case number, and Requester ROI Id in the Smart Request portal of the Requests created manually in HS.	68262
Technical	Record Hub	Additional Logging is in place for the RSPservice/v2/requesters API to	68258

User Type (End-User, Administrator, Technical)	Area	Problem/Error Solution implemented/amended behavior	Reference #
		print input and output responses.	
Technical	RSP down	When RSP services are down, skip the event notification update	68151
Technical	Security	Security vulnerability fixes	68289